

# Late Agenda Ordinary Council Meeting 21 March 2024

Council will commence consideration of  
all business paper agenda items at 7.00 pm.



**QUESTIONS WITH NOTICE**

1. QUESTIONS WITH NOTICE - GENERAL MANAGER RESPONSES..... 2

**Ordinary Council Meeting 21 March 2024**  
**QUESTIONS WITH NOTICE - GENERAL MANAGER RESPONSES**

**Subject:** Questions with Notice - General Manager Responses  
**Record No:** SU9378 - 14700/24  
**Division:** General Managers Unit  
**Author(s):** Craig Wrightson

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**Responses to Questions with Notice**

Subject: Questions with Notice - Parking in streets in the area between Pacific Highway and Kimberley Avenue.

Has this area been the subject of a traffic study in recent years?

*Response :* There has not been a traffic study completed for this area

If yes, did the study address the matters raised above? N/A

What is the process required to be undertaken to initiate a Council traffic study to address the matters raised above?

*Response Council officers would have to evaluate whether a traffic study is required and if so engage a qualified consultant to conduct the study.*

Subject: Questions with Notice - Recording of Complaints in Council Snapshot

Question 1.

Is there a publicly accessible record of the numbers of items of correspondence identified as a "complaint" or lodged on Council's Customer Feedback or Complaint Form?

*Response: A complaints register is internally managed and maintained. The monthly snapshot provides a summary of the complaints received during the previous month. Quarterly updates are provided to the ARIC on the number and nature of complaints received during the financial year.*

Question 2. Clarification is requested as to the criteria applied in respect of the complaints listed as Complaints in the Council Snapshot.

*Response: Complaints that are summarised in the Monthly Snapshot are those that are defined as 'standard complaints' as per the Complaints Handling Management Directive (published on Council's website under 'Policies/Complaints Handling'). They do not include service requests, expressions of concern or opinion, code of conduct complaints or privacy complaints.*

Subject: Questions with Notice - Community Safe Sharps Disposal and Lane Cove Pool Temperature

Community Safe Sharps Disposal - Can Staff please provide an update on where in the Lane Cove LGA Sharps can be safely disposed of and what action is being taken to ensure our community is aware of the facilities provided locally?

*Response: Staff have researched the Willoughby City Council program as they engage a contractor to collect containers from local Chemists who partner with the Council for their sharps management program. All sharps must be contained in an approved sharps container. Council also provides these free of charge to the participating Chemists. It should be noted this program does not provide for commercial sharps generators. It's proposed that Lane Cove Council fund a similar scheme in the 2024/25 Budget.*

**Ordinary Council Meeting 21 March 2024**  
**QUESTIONS WITH NOTICE - GENERAL MANAGER RESPONSES**

Lane Cove Pool Temperature – Staff have approached Blue Fit re the possibility of publicly displaying the daily pool temperatures of the outdoor pool. Can we please have an update on when it is proposed to have this actioned by BlueFit staff?

*Response: BlueFit is responding to a community member's request and designing a permanent sign for the 50-meter outdoor pool. The sign will allow staff to update the temperature daily. Until the permanent sign is ready, a temporary whiteboard will be installed from March 16, 2024.*

*Please note that outdoor pool temperatures fluctuate throughout the day due to environmental factors, increasing during the day and decreasing at night. BlueFit lifeguards are available to assist swimmers and provide more timely temperatures.*

Subject: Questions with Notice - Bob Campbell Oval

1. In the February 2024 meeting of Council a resolution was passed to authorise the General Manager to negotiate a contract for works at Bob Campbell Oval. These work include the addition of an off-leash dog area to the north of the site adjacent to C2 Environmental Conservation land and the relocation of the northern playground to the southern end of the reserve.

Question

Will the AECOM REF dated 16 January 2024 and the Part 5 Assessment dated 15 February 2024 be reviewed in the light of these changes?

*Response: : The REF is quite detailed and comprehensive. It is considered that a minor amendment to switch to an off- lease dog area would not have any significant Environmental Impacts. It is therefore considered that it would not be a requirement to amend the REF. In addition, the switch would involve less works, and fencing of an area is exempt development under the State Environmental Planning Policy (Transport and Infrastructure) 2021.*

2. The SUP up St Vincents Road connecting the Gore Creek Reserve to Gore Street was included as Item 6 in the Master Plan adopted by Council on 23 February 2023.

It was not included in the Detailed Design Plans prepared for tender.

The REF states that *Lane Cove Council will also undertake works to upgrade St Vincents Road, with inclusions for overflow parallel parking and to extend the new shared pathway to Gore Street; however, these works are not included in this REF as they will be undertaken under as exempt development as per the provisions of State Environmental Planning Policy (Transport and Infrastructure) 2021 (Transport and Infrastructure SEPP).* (REF p i)

Question

When will this portion of the SUP be delivered?

*Response: The SUP will be delivered under Council's annual footpath and road maintenance budget; it is more cost effective for Council to engage the contractors directly.*

3. Council's 2020 Project Nomination for the Bob Campbell Oval grant under the Precinct Support Scheme included the SUP from Gore Creek Reserve to Greenwich Road in the BCO project. Council estimated the total project cost (excluding car park and playground) at \$3,623, 023 (incl GST)

**Ordinary Council Meeting 21 March 2024**  
**QUESTIONS WITH NOTICE - GENERAL MANAGER RESPONSES**

The SUP was included in the calculation of total project costs in the assessment of the STM tender for a synthetic ground and other works on 9 August 2021.

Total project costs of the synthetic ground and other works (excluding carpark and playground) was estimated at \$3,292, 657.

Council estimated that it would need to contribute \$1,640, 894 from Section 7.11 funds to complete the BCO project.

In November 2021 Council constructed a portion of the SUP included in the BCO Project Nomination, namely the portion from Greenwich Road to the corner of St Vincents Road and Gore Street.

Question

Is delivery of the SUP from Greenwich Road to Gore Creek Reserve included in Council's calculation of the second master plan tender costs outlined in *Project Costs* in the agenda for the 22 February 2024 meeting?

*Response: No, the SUP cost was not included in the second master plan cost, nor was it included in the comparative costs for the first masterplan. Post obtaining the Grant, the funding strategy for the SUP has always been to utilise Council's annual footpath and road maintenance budget.*

Craig Wrightson  
**General Manager**  
**General Managers Unit**

**ATTACHMENTS:**

There are no supporting documents for this report.